



Release Notes

Knowledge Spaces v9.4 HF1

September 8, 2014

Enhancements in this Release

1. Clients can now use Active Directory to provision and manage access to the Responsive Portal. This enhancement extends functionality that was previously available to legacy portal styles to the new Responsive Portal (KBP-140).
2. The performance of the SOAP API has been optimized (KBP-137).

Defects Fixed in this Release

Portal Style 4

1. Embedded articles will no longer be visible in search results or via the “browse” tab (KBP-114).
2. When the “expand/collapse” embedded article option is disabled the search results will no longer include erroneous text of “TPSImg” (KBP-116).
3. When using the Website Integration component “Option 5” which links to category browse, the selected URL will now open to the corresponding category in the portal and articles associated to that specific category will be displayed to the user (KBP-136).
4. Only FAQs that are linked to a published article will be returned in the search results (KBP-145).
5. PowerPoint documents will now download correctly when using Firefox and Chrome (KBP-174).
6. If access to a portal is restricted by IP address, only those users who fall within the allowed range will be able to access the portal (KBP-200).

Responsive Portal

1. When using Firefox, Solution Finders will now display aligned to the center of the screen (KBP-138).
2. When using IE 9, users can now highlight and copy text from a Solution Finder (KBP-223).
3. If an administrator manually adds a summary to an article it will now be displayed in the portal’s search result (KBP-224).

4. The indexing of Solution Finders has been enhanced so that they will be returned in the search results with greater accuracy (KBP-226).
5. The usability of the navigation menu on mobile devices has been enhanced.

KB Admin

1. When using IE 11, administrators can now utilize the spell check and find & replace functionality provided by the article editor (KBP-118).
2. Files in the Attachment Library can now only be accessed from within a portal. Users or third parties who try to access files from outside of the portal, for example by following a link in an email or by typing a URL into their browser, will be blocked. *Clients who've implemented a custom solution should take care to ensure they have not created any direct links to files in the attachment library, as these links will no longer be operational after the HF1 is applied. Clients should utilize the SOAP GetResourceFileByResourceID or GetResourceFile methods to provide access to files in the attachment library* (KBP-119).
3. Formatting of article subscription emails will now be preserved when the emails are sent (KBP-125).
4. An issue that prevented alphabetical ordered lists from being created in the article editor has been resolved (KBP-128).
5. When creating a category name with a single apostrophe the category name will be saved with a single apostrophe instead of a double apostrophe (KBP-131).
6. Administrators using IE 9 will no longer receive an error message when editing articles (KBP-143).
7. Administrators will no longer be able to access areas of the administration console that they would otherwise not be able to access by manually modifying the URL (KBP-144).
8. Administrators using the "batch update" feature will no longer receive an error message about having "insufficient privileges" when they try to download a control file (KBP-150).
9. Administrators will no longer receive an error message when trying to save an article that has double quotes in the title (KBP-173).
10. When an article title contains an apostrophe the title will no longer be truncated (KBP-175).
11. Folders with an "&" symbol in their name will now open without an error (KBP-188).
12. An issue that prevented an article's status from being updated on the article management screen has been resolved (KBP-222).

13. The User Activity report will now return results when a date range is selected (KBP-225).

File Sizes and Dates

Knowledge Spaces 9.4 HF1.zip

64,002.02 KB

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Moxie Support Options

How to contact support		
Email	support@gomoxie.com	
Chat	http://support.gomoxie.com/	
Phone	North America/APAC	1-877-ESERV4U (1-877-373-7848)
	Mainland Europe/UK	+44 870 904 1121

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Moxie Software

15 Lake Bellevue Drive

Suite 200

Bellevue, WA 98005

Phone: 425.467.5000

Toll Free number: 888.462.3484

Fax: 425.467.5001

Visit our Web site at <http://www.gomoxie.com>

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